**Important Information for Hanover Borough Business Owners**

A recent incident in the downtown area highlighted challenges in our ability to quickly access or contact certain businesses during emergencies. In an effort to improve safety and response times, Hanover Area Fire & Rescue (HAFR) is requesting the cooperation of all business owners in the following areas:

**Knox Box Program**
HAFR strongly encourages all businesses to install a Knox Box at their premises. These secure, wall-mounted boxes allow first responders to quickly access your property in an emergency without causing damage.

To purchase a Knox Box, please visit: [www.knoxbox.com](http://www.knoxbox.com/)

Ensure that keys inside the box are clearly labeled and provide access to all sides and critical areas of the building.

If a Knox Box is present but contains outdated or incorrect keys, we may be forced to use forcible entry to gain access during emergencies.

**Emergency Contact Information**
We are also asking all businesses to submit or update their Emergency Contacts to ensure we have accurate and up-to-date contact details on file.

Please update your emergency contact information at the same time you provide or update your building keys.  If no key updates are required the emergency contact form can be completed and emailed to: business@79fire.com

**Key Drop-Off Location**
Keys and a completed emergency contact listing form can be delivered to:

Wirt Park Fire Station 79-1
201 North Franklin Street

Hanover, PA 17331
During normal business hours 8am-4pm

Your cooperation will help ensure a safer and more effective emergency response for your business and the entire Hanover community.